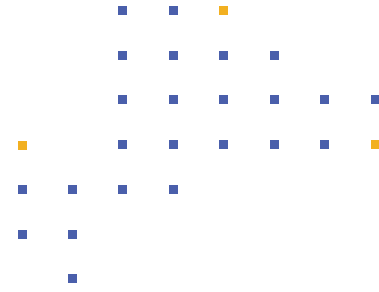


# Kiteworks Comparison: IRAP vs. Hosted vs. On-premises

Consider the following when deciding where to deploy your Kiteworks instance in Australia. Self-managed on-premises systems can provide customers with the most control, but also the most responsibility. Typical cloud systems have accessibility, cost, security, and scalability advantages, and Kiteworks Enterprise Hosting adds a higher level of security and control. Kiteworks IRAP maximizes security with a set of services and controls wrapped around a single-tenant hosted system.



Feature or Service Provided by Kiteworks	On-premises	Enterprise Hosted	IRAP Assessed
<b>Accessibility and Control</b>			
Private, single-tenant application instance	✓	✓	✓
Complete customer control of and responsibility for content, with no accessibility by vendor or authorities	✓	✓	✓
24/7 monitoring for system down conditions	Available*	✓	✓
Reliability/availability SLA		✓	✓
Backup and restore		✓	✓
Enables IT staff remote work		✓	✓
<b>Expense Structure</b>			
Subscription application and OS: zero CapEx, predictable OpEx	✓	✓	✓
Subscription infrastructure: zero CapEx, predictable OpEx		✓	✓
Infrastructure systems management, upgrades, floorspace, racking, power, cooling		✓	✓
<b>Infrastructure Scale-out</b>			
Elastic: no wait to purchase, deploy, and configure hardware		✓	✓
<b>General Security</b>			
Hardened virtual appliance with firewall, WAF, IDS, bounty, and pen testing	✓	✓	✓
Least privilege default access permissions and policy settings	✓	✓	✓
Strong encryption in transit and at rest, with customer-managed keys	✓	✓	✓
Patching of application, OS, and other system components	Available*	Available*	Available*
Physical access controls		✓	✓
<b>IRAP Registered Assessor Completed Assessment of Kiteworks Against PROTECTED Level Controls:</b>			
Compute and storage infrastructure located in AWS Australia		Available	✓
Review and assessment against 816 PROTECTED level security controls:			
<ul style="list-style-type: none"> <li>Email</li> <li>Media</li> <li>Gateways</li> <li>Networking</li> <li>Outsourcing</li> <li>Cryptography</li> <li>Data transfers</li> <li>Database systems</li> <li>System hardening</li> <li>Physical security</li> <li>System management</li> <li>System monitoring</li> <li>Personnel security</li> <li>Enterprise mobility</li> <li>Cybersecurity incidents</li> <li>Cybersecurity roles</li> <li>Software development</li> <li>Security documentation</li> <li>Communication infrastructure</li> </ul>			✓
Reassessments every two years (repeated audits and tests)			✓

\*Included in [Kiteworks Premium Support](#) offering